

Day 2 - Tuesday, September 20, 2016 / Room: Salon A / 10:30 - 12:00			
Service Innovation and Management / Chairs: Cheryl Marie CORDEIRO (University of Gothenburg), Dotun ADEBANJO (University of Greenwich)			
1	ICMIT16-P-0018	The Göteborg IV Model: Addressing the Cartesian Continuum in Product-Service Innovation	Cheryl Marie CORDEIRO
2	ICMIT16-P-0117	Analysis of Services in Business Intelligence in Japan	Kimihito TANAKA
3	ICMIT16-P-0031	The Effect of Intangible Resources on Innovation in Service Firms with the Role of Absorptive Capacity as a Moderating Variable	Ardiwansyah NANGGONG, Nurul INDARTI
4	ICMIT16-P-0120	Two-Dimensional Fairness on Service Recovery Satisfaction in Cloud Computing	Montri LAWKOBKIT, R. LARPSIRI
5	ICMIT16-P-0010	E-Business Capabilities in Developed and Developing Countries: Different or the Same?	Dotun ADEBANJO, Matthew TICKLE, Yong LIN, Michael BOURLAKIS
6	ICMIT16-P-0098	Frugal Innovation in E-Commerce: A Case Study of Taobao	Xuefeng LIU, Yanan LIN, Shanshan ZHANG, Yuying XIE
Day 2 - Tuesday, September 20, 2016 / Room: Jamjuree / 10:30 - 12:00			
Supply Chain Management / Chairs: Supachart IAMRATANAKUL (Kaetsart University), Mark GOH (National University of Singapore)			
1	ICMIT16-P-0128	Decision Making Framework for Emergency Response Preparedness: A Supply Chain Resilience Approach	Giuseppe TIMPERIO, Gajanan PANCHAL, Robert DE SOUZA, Mark GOH, Avinash SAMVEDI
2	ICMIT16-P-0061	Identifying Causal Relations of Critical Supply Chain Knowledge Flow Barriers for an Indian Case Organization	Vishal Ashok BHOSALE, Ravi KANT, Bhaskar M. BHANDARKAR
3	ICMIT16-P-0129	Handling Network Disruption Risks for Supply-Chain Information Systems Selection Using Fuzzy DEMOPSIS	Avinash SAMVEDI, Mark GOH, Robert DE SOUZA
4	ICMIT16-P-0115	Improving Supply Chain Performance Through Simulation	Rong ZHOU, Robert DE SOUZA, James ANG
5	ICMIT16-P-0130	On Developing the Model of Smart Logistic Transport in Indonesia	Andrianto ADI WIBOWO, Muhammad SURYANEGARA
6	ICMIT16-P-0095	Urban Logistics Using Performance Based Metrics	Hassan MIRZAHOSSEINIAN, Robert DE SOUZA, James ANG
Day 2 - Tuesday, September 20, 2016 / Room: Sakthong / 10:30 - 12:00			
Quality Management and Social Network / Chairs: An-Jin SHIE (Dhurakij Pundit University), Tritos LAOSIRIHONGTHONG (Thammasat University)			
1	ICMIT16-P-0111	Comparative Analysis of Quality Management Capabilities of Manufacturing Industries in the Western Sydney Region: Quality Improvement Perspective	Stanislaus LOBO, Premaratne SAMARANAYAKE, Tritos LAOSIRIHONGTHONG
2	ICMIT16-P-0102	Exploring the Service Quality of Community Care for the Elderly from Multiple Perspectives - Based on a Survey of Eastern, Middle and Western China	Zehao ZHANG, Min TANG, Kun LAN, Jingen DU
3	ICMIT16-P-0033	Authorized Economic Operator in Taiwan - An Example of International Freight Forwarders	Hui-Hua HUANG
4	ICMIT16-P-0081	A Method for Improving Service Reliability of Bank Counter	Z-John LIU., An-Jin SHIE, Wen-Tsann LIN, Li-Peng FANG, Chen-Ming FAN
5	ICMIT16-P-0049	Exploring Decision Making in Social Networking for Jewelry Items	Paramin CHUANGEMANEE, Prattana PUNNAKITIKASHEM
6	ICMIT16-P-0089	Customer-Generated Content in Company Social Media Platform: How Social Network Works?	Guoxin LI, Xue YANG, Wei XU, Yingqiu ZHU

Day 2 - Tuesday, September 20, 2016 / Room: Krisana / 10:30 - 12:00			
Innovation Policy and Management / Chairs: Masatsugu TSUJI (Kobe International University), Reinhilde VEUGELERS (KULeuven)			
1	ICMIT16-P-0048	Public Procurement of Innovation in Construction: A Design Science Approach	Bart LENDERINK, Johannes HALMAN, Hans VOORDIJK
2	ICMIT16-P-0046	Systematic Innovation Process Studies Based on Resource Excavation	Zuguang LI, Yueming ZHU, Tiecheng WANG, Jianguang SUN, Bojun YANG
3	ICMIT16-P-0056	Connectivity in the Technology Transfer Process Among Local ASEAN Firms	Masatsugu TSUJI, Hiroki Idota IDOTA, Yasushi UEKI, Teruyuki BUNNO, Hidenori SHIGENO, Tomohiro MACHIKITA
4	ICMIT16-P-0082	Novel Science for Industry	Reinhilde VEUGELERS, Jian WANG
5	ICMIT16-P-0094	The Forecast of Disruptive Technology Based on QFD	Yueming ZHU, Zuguang LI, Tiecheng WANG, Jianguang SUN
6	ICMIT16-P-0119	The Primacy of Innovation in Strategic Financial Management - Understanding the Impact of Innovation and Performance on Capital Structure	Safia NOSHEEN, Ramla SADIQ, A. RAFAY
Day 2 - Tuesday, September 20, 2016 / Room: Salon A / 13:00 - 14:30			
Human Capital and Innovation / Chairs: Nurul INDARTI (Universitas Gadjah Mada), Juha PUUSTJARVI (University of Helsinki)			
1	ICMIT16-P-0006	Towards Semantic Web-based Competence Management: Going Beyond the Limits of Traditional Competence Management	Juha PUUSTJARVI, Leena PUUSTJARVI
2	ICMIT16-P-0051	Using Authentic Leadership and Mindfulness as Internal Marketing Mechanism for Enhancing Proactive Customer Service Performance	Chi-Min WU, Tso-Jen CHEN, Yuan-Duen LEE, Ting-Fei CHEN
3	ICMIT16-P-0059	Shared Leadership and Team Innovation: "What Leadership Roles Should Be Shared?"	Ameek KAUR, Gabriel Henry JACOB, Michael GIELNIK, Michael FRESE, Tony ANTONIO, Lam SWEE SUM
4	ICMIT16-P-0096	Impact Elements of Roadway Traffic on Drivers' Mental Workload at the Highway Intersections	Mei LIU, Xiaoming HUANG, Yingying CHEN
Day 2 - Tuesday, September 20, 2016 / Room: Jamjuree / 13:00 - 14:30			
Sustainable Development and Environment Protection / Chairs: Anil VARMA (Singapore Polytechnic), Chumpol YUANGYAI (King Mongkut's Institute of Technology Ladkrabang)			
1	ICMIT16-P-0040	Understanding Voluntary Simplifier's Consumption Behaviors: the Scale Development	Hsiu-Hua CHANG
2	ICMIT16-P-0060	Energy Planning for Sustainable Development - Challenge and Experience Sharing from Thailand	Adiphol TANNIRANDON, Nathasit GERDSRI
3	ICMIT16-P-0108	The Rise of China Environmental Protection Industry and its Development Countermeasures: An Empirical Research in Suzhou City	Min TANG, Yi ZHANG, Zehao ZHANG
4	ICMIT16-P-0044	A Modified Variable Neighborhood Search for Aircraft Landing Problem	Kam Hung NG, Carman LEE
5	ICMIT16-P-0090	Minimizing Multi-Stage System Variation Using Kalman Filter for a Tele-Sandblasting System	Ranon JIENTRAKUL, Chumpol YUANGYAI
Day 2 - Tuesday, September 20, 2016 / Room: Sakthong / 13:00 - 14:30			
Knowledge Management / Chairs: Ambica DATTAKUMAR (Nanyang Technological University), Nilda Tri PUTRI (Andalas University)			
1	ICMIT16-P-0009	Smart Cities and Knowledge Societies: Correlation, Causation or Distinct?	Ambica DATTAKUMAR, Ravi SHARMA
2	ICMIT16-P-0076	Indicators of Knowledge Management Cycle in Indonesian Small and Medium Enterprises	Amelia KURNIAWATI, T.M.A. Ari SAMADHI, Iwan Inrawan WIRATMADJA

3	ICMIT16-P-0077	Organization Learning through Effective Knowledge Sharing in SME's: A Conceptual Model	Ceicalia TESAVRITA, Kadarsah SURYADI
4	ICMIT16-P-0122	The Influences of Knowledge Management on Innovation within Formal and Non-Formal R&D Manufacturing Firms, Thailand	Kimseng TIENG, Chawalit JEENANANTA, Nattharika RITTIPPANT, Pornpimol CHONGPISAL, Ryoju HAMADA
5	ICMIT16-P-0127	Managing Knowledge Management Competency by Integrating with Collaborative Behavior into Improving Hospitality Innovation Capability	Narongsak PONGSATHORNWIWAT, Chawalit JEENANANTA, Van-Nam HUYNH
6	ICMIT16-P-0008	The Role of an Organizational Culture and Individual Towards Knowledge Management Practice in Cement Industry	Nilda Tri PUTRI, Sandi KURNIA

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Project Management and Innovation / Chairs: Harm-Jan STEENHUIS (Hawai'i Pacific University), Roula MICHAELIDES (University of Liverpool)

1	ICMIT16-P-0135	A Systematic Meta-analysis on Managing Innovation Projects in Uncertain and Complex Environments	Roula MICHAELIDES, David BRYDE, Jill SIMANGO, Christine UNTERHITZENBERGER, Maria ARGYROPOULOU
2	ICMIT16-P-0015	New Results Using Project Management Simulation Game	Amnon GONEN, Uriel ISRAELI
3	ICMIT16-P-0013	Applying Iso 26702 and Ieee 1490 for Data Center Project Management	Montri WIBOONRAT
4	ICMIT16-P-0136	Adoption of Additive Manufacturing in the Medical World	Harm-Jan STEENHUIS
5	ICMIT16-P-0112	What Characteristics Make an Enterprise More Proactive Toward Innovation? Case of Adopting RFID at Kumho Tire in Korea	C. M. PARK, H. Y. JANG, Junghee HAN
6	ICMIT16-P-0017	Best Product End-of-Life Scenario Selection by a New Decision-Making Process Under Atanassov Fuzzy Uncertainty	V. MOHAGHEGHI, S.M. MOUSAVI, Ali SIADAT

Day 2 - Tuesday, September 20, 2016 / Room: Salon A / 15:00 - 16:30

R&D Management / Chairs: Ville OJANEN (Lappeenranta University of Technology), Sarah CHEAH (National University of Singapore)

1	ICMIT16-P-0047	The Impact of Lean Practices on NPD Performance	Supachart IAMRATANAKUL
2	ICMIT16-P-0088	Exploration of an Innovativeness Estimation Approach for Conceptual Product Design	Danni CHANG, Chun-Hsien CHEN
3	ICMIT16-P-0062	Assessing R&d Productivity: Perspectives of Research Organizations	Rasa LALIENE, Ville OJANEN
4	ICMIT16-P-0099	Networking Capability and Technology Commercialization	Sarah CHEAH
5	ICMIT16-P-0069	Key Management Processes to Technology Transfer Success	Dayu JIN, Xiaofan MO, Annapoornima SUBRAMANIAN, Kah Hin CHAI, Chang Chieh HANG
6	ICMIT16-P-0004	The Relocated University Affiliated Research Institute: A New Organization Form of University-Industry Links	Shisong JIANG, Yanping LI, Limin GONG

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Innovation and IT / Chairs: Young Sung CHO (Chungbuk National University), Korbkul JANTARAKOLICA (University of Technology Rattanakosin)

1	ICMIT16-P-0074	Impact of Web Personalization of Online Word of Mouth on Buyers' Decision Process: An Experimental Study	U. Mahesh BALAN, Saji K MATHEW
2	ICMIT16-P-0079	A Study of Recommending Service Based on Customer Inclination Using Ahp	Young Sung CHO

3	ICMIT16-P-0087	The Impact of Individual Privacy and Personalization on Online Buying Behavior: An Experimental Study	Kanishka Priyadarshini ANNAMALAI, Saji K MATHEW
4	ICMIT16-P-0125	Investment Channel Using Online Trading	Korbkul JANTARAKOLICA, Tatre JANTARAKOLICA
Day 2 - Tuesday, September 20, 2016 / Room: Sakthong / 15:00 - 16:30			
Entrepreneurship and Knowledge Management / Chairs: Barbara IGEL (Asian Institute of Technology), Supachart IAMRATANAKUL (Kaetsart University)			
1	ICMIT16-P-0118	Identifying the Key Motives of Academic Entrepreneurs in Sri Lanka	Ranjika Lalani PERERA, Barbara IGEL
2	ICMIT16-P-0014	Internationalization of SMEs from Bangalore: How Do Barriers Affect the Export Entrepreneurship?	Santhosh CHANNAPPA, M.H. BALA SUBRAHMANYA
3	ICMIT16-P-0065	Conceptual Model of Entrepreneurial, Managerial and Technical Software Competencies Towards SME Performance in Subsector Software Industries	Alya AISHA, Iman SUDIRMAN, Joko SISWANTO, Yassierli
4	ICMIT16-P-0020	Conceptual Model for Open Innovation Towards Knowledge Sharing in Indonesian SME	Augustina Asih RUMANTI, T.M.A. Ari SAMADHI, Iwan Inrawan WIRATMADJA
5	ICMIT16-P-0055	Organizational Innovation Based on Intellectual Capital and Transfer Tacit Knowledge	Augustina Asih RUMANTI, Trifenaus Prabu HIDAYAT, Rocky REYNALDO, Monika STEPHANIE
6	ICMIT16-P-0101	Adopting Knowledge from Reverse Innovations? Transnational Patents and Signaling from an Emerging Economy	Kenneth G. HUANG, Jiatao LI